

# FindHelpNowKY.org

## Locating Near-Real-Time Available Substance Use Disorder Treatment Options

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# Faculty Disclosure

- There are no faculty affiliations to disclose
- The Educational Services Assistant Senior position located at the Kentucky Injury Prevention Research Center (KIPRC) has no faculty affiliations.

# Practice Gap/Educational Need

**Practice Gap:** Reliable resources are needed to help facilitate locating near-real-time available treatment options (including medication-assisted treatment) for women with substance use disorder/opioid use disorder (SUD/OD) at their moment of readiness.

**Educational Need:** [FindHelpNowKY.org](https://www.findhelpnowky.org) is the only near-real-time SUD/OD treatment availability locator in Kentucky. Healthcare providers can become knowledgeable about how to quickly locate near-real-time SUD/OD treatment availability options by implementing the treatment locator tool into their daily clinical practices and workflows.

# Objectives

Upon completion of this educational activity, you will be able to:

- Understand how to complete a general search and an advanced search to locate near-real-time available treatment options
- Understand how to locate resources on FindHelpNowKY.org for patients with SUD/ODD that are pregnant/postpartum
- Understand the steps needed to register your practice/facility on the FindHelpNowKY.org website
- Understand the steps necessary to remain published on the treatment locator website
- Understand the process to request technical assistance from FindHelpNowKY.org staff
- Understand the steps needed to complete a data request from the Kentucky Injury Prevention and Research Center team

# Expected Outcomes

- Increase the number of healthcare providers registered on the FindHelpNowKY.org website that offer medication-assisted treatment (MAT)
- Increase awareness about how to locate specific treatment options using FindHelpNowKY.org
  - e.g., female, pregnant/postpartum, medication-assisted treatment

*Enhancing  
Clinical  
Workflow*



[FindHelpNowKY.org](https://www.findhelpnowky.org) was created to provide near-real-time substance use disorder treatment openings in less than two minutes for those in need.

When a client or patient is ready to seek help for substance use disorder, it may be for just a moment.

**Don't let the moment pass.**

At this critical time, it's important to be equipped with available substance use disorder treatment options as quickly as possible.

findhelp**now**ky.org



WEBSITE DEMONSTRATION

EASILY  
INTEGRATED  
INTO DAILY  
WORKFLOW



- Minimal effort needed to complete onboarding
- Registration status easily maintained by completing updates in two minutes or less
- Ongoing technical assistance provided by dedicated [FindHelpNowKY.org](https://www.findhelpnowky.org) professionals



# ONBOARDING Step 1



- From the [FindHelpNowKY.org](https://findhelpnowky.org) landing page, select **Contact Us**

The screenshot shows the FindHelpNowKY.org website. The header includes the logo, navigation links (Home, Search, Resources, Publications and Products, Help With Terms, FAQs, About, Contact Us), and a phone number (888) 660-4510. A green arrow points to the 'Contact Us' link. Below the header is a green banner with the text 'Stay up-to-date on Kentucky's response to COVID-19.' The main content area features a heading 'Start Here To Find Addiction Treatment Openings' and three paragraphs of text. On the right side, there is a search form with fields for 'Who Needs Help?' (set to 'Not Sure'), 'Gender' (set to '-----'), 'Mental Health Diagnosis' (unchecked), 'Location' (with a 'Use My Location' link), 'Type of Treatment' (set to 'Not Sure'), and 'Payment' (set to 'Not Sure'). A green 'Start Search' button is at the bottom of the form. The footer contains logos for CHFS, KIPRC, Kentucky Public Health, KYHELP, and HOPE FOR HELP, along with contact information for the Kentucky Opioid Assistance & Resource Hotline.

# ONBOARDING Step 2



- Complete each section
  - Make sure to add [mail@findhelpnowky.org](mailto:mail@findhelpnowky.org) as a trusted sender

Contact FindHelpNowKY.org

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List Your Treatment Facility

If you do not currently have an account with us, but would like to be listed in our near-real-time SUD treatment directory, please take a moment to fill out the form below.  
Our goal is to work with every licensed or accredited substance use disorder treatment facility in Kentucky in order to provide accurate, up-to-date, and reliable information about treatment openings and availability throughout the state.

Complete all sections

**First Name:**

**Last Name:**

**Title:**

**Role:**

**Email:**

**Phone:**

**Contact Preference:**


- Phone
- Email

**Provider/Business Name:**

**Website:**

**Additional Comments:**

**How Did You Hear About Us:**



- Build your provider profile
  - Be specific and detailed

# ONBOARDING Step 3



findhelpnow.org

Home Provider FAQs Jurisdictions KIPRC Managers

## A Clone Day

Dashboard Preview Update History

Status: Not Published

### Basic Information

**Provider:** A New Day Counseling Service, LLC **Facility Name:** A Clone Day

**Description:**

A Clone Day touches the lives of people every day through "Recovery with Responsibility". For individuals struggling with addiction to alcohol and drugs, A Clone Day helps people achieve sobriety and become healthy and productive individuals. Since our founding in 1961, we have grown to become a top-rated non-profit treatment center. We serve over 800 clients yearly with about 117 beds grouped by program in our seven buildings in Mytown, KY.

Our success is based on over 50 years of experience, studying what works. We review the latest research and also listen to our clients' feedback. Over the years, our facility has evolved a holistic approach that recognizes the importance of a comprehensive, individualized treatment and recovery plan. Residents also receive training in employment skills, anger and stress management, depression and anxiety, as well as treatment for alcohol and drug problems.

A Clone Day offers five types of treatment services:

### Brochure

+ Choose File

Current Brochure: CBH\_Flyer\_expanded\_in\_color.pdf

Delete

+ Save

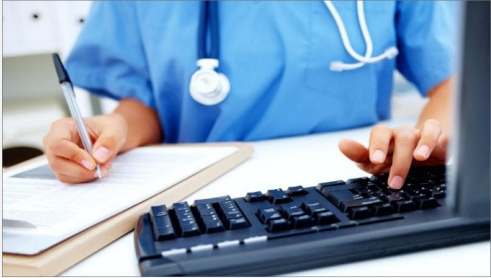
+ Save and Next

**Basic Information** →

- License and Accreditation
- Addresses
- Contact Information
- Facility Type
- Hours and Availability
- Facility Personnel
- Payment/Insurance
- Facility Policies
- Service Details
- Outpatient Services
- Residential Services
- Publication

Delete Facility Clone Facility

# UPDATING TREATMENT SLOTS



- Near-real-time availability
  - Facility personnel engagement
  - Outpatient updates = 94 days

[Contact Information](#)

[Facility Type](#)

[Hours and Availability](#)

[Facility Personnel](#)

[Payment/Insurance](#)

[Facility Policies](#)

[Service Details](#)

**Outpatient Services** → 🔔

[Residential Services](#) 🔔

[Publication](#)

**Delete Facility** **Clone Facility**

Outpatient treatment information was last updated: 11/04/2020 by Danita Coulter

Update this information as often as possible, then click **Save** to avoid being unpublished. If there are no new updates, click the **No Changes** button inst

**Populations** ←

Female  Male

Pregnant/Postpartum Adult  Adolescent

Pregnant/Postpartum Adolescent

**Outpatient Services (without MAT)**

Outpatient Care Offered

**Intensive Outpatient Services**

Intensive Outpatient Care Offered

**Medication Assisted Treatment Services**

Medication Assisted Treatment Offered

**Currently Accepting** **Total Treatment Slots At Facility**

Waiting List ▼ 100

**Medical Treatments Offered**

Opioid  Buprenorphine / Suboxone

Methadone  Zubsolv

Vivitrol / Naltrexone

**Data Waivered MAT Practitioners**

NPIs ?

**Number:**

Must be 10 digits

**Add NPI**

# UPDATING TREATMENT SLOTS



- List multiple treatment types
  - Personnel engagement
    - Residential Updates = every 7 days

Basic Information

License and Accreditation

Addresses

Contact Information

Facility Type

Hours and Availability

Facility Personnel

Payment/Insurance

Facility Policies

Service Details

Outpatient Services

**Residential Services** →

Publication

Delete Facility

Clone Facility

### A Clone Day

Dashboard Preview Update History

Status: **Not Published**

Residential treatment information was last updated: **09/14/2021 by Danita Coulter**

Update this information as often as possible, then click **Save** to avoid being unpublished. If there are no new updates, click the **No Changes** button instead.

#### Residential Services

- Group name will auto-populate. This can remain generic (e.g., Group 1, Group 2, etc.) or can be renamed to maintain organization. Each group will be included within the total slots summation.
- Select treatment type(s).
- Select the populations (e.g., Adult, Male, Adolescent, Female, etc.) served with corresponding treatment type(s).
- Enter the total number of slots (e.g. beds) dedicated to the treatment type(s).
- Enter the current number of available slots (e.g. beds).
- Click Add New to repeat process for additional groups.
- When finished, click "Save" or "Save and Next".

How many **total** treatment slots does this facility have?

Group Name	Treatment Types	Populations Served	Total Slots	Available Slots	
Group 1	Residential: Short-Term Residential: Long-Term	Adult: Male	20	16	Delete
Group 2	Residential: Long-Term	Adult: Female Adult: Pregnant Female Adolescent: Female Adolescent: Pregnant Female	40	14	Delete
Group 3	Medical Withdrawal Management Non-Medical Withdrawal Management	Adult: Female Adult: Male	20	6	Delete
ex. Group	None Selected	None Selected			+ Add New
<b>TOTAL</b>			80	36	



+ Save No Changes + Save and Next

# REQUESTING PUBLICATION



- **Active engagement = facility visibility**

- Clients locate available near-real-time treatment options using matching search criteria


- [Basic Information](#)
- [License and Accreditation](#)
- [Addresses](#)
- [Contact Information](#)
- [Facility Type](#)
- [Hours and Availability](#)
- [Facility Personnel](#)
- [Payment/Insurance](#)
- [Facility Policies](#)
- [Service Details](#)
- [Outpatient Services](#) 
- [Residential Services](#)
- Publication** 


Delete Facility

Clone Facility


## A Clone Day


[Dashboard](#) [Preview](#) [Update History](#)

Status: **Not Published** 


**Publication - You're almost done!** 

When a facility is 'published' it will appear on the Find Help Now list of facilities.

Your last residential update was 09/14/2021 by Danita Coulter 

Your last outpatient update was 11/04/2020 by Danita Coulter 

[Publish](#) [Pause Update Requirements](#) [Archive](#)

 [Finish and Return Home](#)

- Audience-specific instructional one-pagers

- Interactive links on stakeholder resource pages

- Inclusion of [FindHelpNowKY.org](http://FindHelpNowKY.org) in professional training curriculum

## LET'S DISCUSS PARTNERSHIPS



- Integration with entities such as prescription drug monitoring programs
- Kentucky Cabinet for Health and Family Services' KASPER—Kentucky All Schedule Prescription Electronic Reporting
- Collaboration with hospitals to include an educational one-page resource document in the patient discharge education system
  - KRAMES On-Demand



## ADDITIONAL RESOURCES



Technical assistance needed with registering as a provider on the website?

Send emails to:  
[mail@findhelpnowky.org](mailto:mail@findhelpnowky.org) or  
[Danita.Coulter@uky.edu](mailto:Danita.Coulter@uky.edu)

## Data Request

SEND REQUEST FOR  
KIPRC DATA

[KIPRC\\_DATA\\_REQUEST@L.UKY.EDU](mailto:KIPRC_DATA_REQUEST@L.UKY.EDU)

Include all pertinent information for the request.

Data requests typically take up to two weeks to complete.

We will contact you at the email address you provided to confirm we have received your request and with any additional questions.



[FindHelpNowKY.org](https://findhelpnowky.org) was created by the Kentucky Injury Prevention and Research Center (KIPRC), as a bona fide agent for the Kentucky Department for Public Health in partnership with the [Kentucky Office of Drug Control Policy](#), the [Kentucky Department for Behavioral Health, Developmental and Intellectual Disabilities](#), and [Operation UNITE](#).

FindHelpNowKY.org is funded under cooperative agreement NU17CE924971-02-01 by the Centers for Disease Control and Prevention.



**Kentucky**  
Opioid  
Assistance &  
Resource Hotline  
**(800) 854-6813**  
KYOARHotline.com

