FindHelpNowKY.org
Locating Near-Real-Time Available Substance Use Disorder Treatment Options

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findhelp**nOW**ky.org

Faculty Disclosure

- There are no faculty affiliations to disclose

- The Educational Services Assistant Senior position located at the Kentucky Injury Prevention Research Center (KIPRC) has no faculty affiliations.

Practice Gap/Educational Need

Practice Gap: Reliable resources are needed to help facilitate locating near-real-time available treatment options (including medication-assisted treatment) for women with substance use disorder/opioid use disorder (SUD/OUD) at their moment of readiness.

Educational Need: FindHelpNowKY.org is the only near-real-time SUD/OUD treatment availability locator in Kentucky. Healthcare providers can become knowledgeable about how to quickly locate near-real-time SUD/OUD treatment availability options by implementing the treatment locator tool into their daily clinical practices and workflows.

Objectives

Upon completion of this educational activity, you will be able to:

- Understand how to complete a general search and an advanced search to locate near-real-time available treatment options

- Understand how to locate resources on FindHelpNowKY.org for patients with SUD/OUD that are pregnant/postpartum

- Understand the steps needed to register your practice/facility on the FindHelpNowKY.org website

- Understand the steps necessary to remain published on the treatment locator website

- Understand the process to request technical assistance from FindHelpNowKY.org staff

- Understand the steps needed to complete a data request from the Kentucky Injury Prevention and Research Center team

Expected Outcomes

- Increase the number of healthcare providers registered on the FindHelpNowKY.org website that offer medication-assisted treatment (MAT)

- Increase awareness about how to locate specific treatment options using FindHelpNowKY.org
  - e.g., female, pregnant/postpartum, medication-assisted treatment

Enhancing Clinical Workflow

FindHelpNowKY.org was created to provide near-real-time substance use disorder treatment openings in less than two minutes for those in need.

When a client or patient is ready to seek help for substance use disorder, it may be for just a moment.
Don't let the moment pass.

At this critical time, it's important to be equipped with available substance use disorder treatment options as quickly as possible.

findhelpnowky.org

WEBSITE DEMONSTRATION

EASILY INTEGRATED INTO DAILY WORKFLOW

- Minimal effort needed to complete onboarding

- Registration status easily maintained by completing updates in two minutes or less

- Ongoing technical assistance provided by dedicated FindHelpNowKY.org professionals

- From the FindHelpNowKY.org landing page, select **Contact Us**

ONBOARDING
Step 1

- Complete each section
  - Make sure to add mail@findhelpnowky.org as a trusted sender

ONBOARDING

Step 2

Contact FindHelpNowKY.org

List Your Treatment Facility

If you do not currently have an account with us, but would like to be listed in our near-real-time SUD treatment directory, please take a moment to fill out the form below.

Our goal is to work with every licensed or accredited substance use disorder treatment facility in Kentucky in order to provide accurate, up-to-date, and reliable information about treatment openings and availability throughout the state.

Complete all sections

First Name:

Last Name:

Title:

Role:

Email:

Phone:

ex. 555-555-5555

Contact Preference:
- ○ Phone
- ○ Email

Provider/Business Name:

Website:

example.com

Additional Comments:

How Did You Hear About Us:

Send

- Build your provider profile
  ➢ Be specific and detailed

ONBOARDING

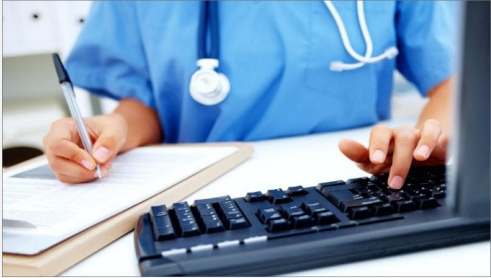Step 3

findhelpnow.org

Home   Provider FAQs   Jurisdictions   KIPRC Managers ▾

Basic Information ➡
License and Accreditation
Addresses
Contact Information
Facility Type
Hours and Availability
Facility Personnel
Payment/Insurance
Facility Policies
Service Details
Outpatient Services 🔔
Residential Services 🔔
Publication

Delete Facility   Clone Facility

A Clone Day

🏠 Dashboard   👁 Preview   ☰ Update History

Status: Not Published

Basic Information

Provider:
A New Day Counseling Service, LLC

Facility Name:
A Clone Day

Description:

A Clone Day touches the lives of people every day through "Recovery with Responsibility"
For individuals struggling with addiction to alcohol and drugs, A Clone Day helps people achieve sobriety and become healthy and productive individuals. Since our founding in 1961, we have grown to become a top-rated non-profit treatment center. We serve over 800 clients yearly with about 117 beds grouped by program in our seven buildings in Mytown, KY.

Our success is based on over 50 years of experience, studying what works. We review the latest research and also listen to our clients' feedback. Over the years, our facility has evolved a holistic approach that recognizes the importance of a comprehensive, individualized treatment and recovery plan. Residents also receive training in employment skills, anger and stress management, depression and anxiety, as well as treatment for alcohol and drug problems.

A Clone Day offers five types of treatment services:

Brochure

➕ Choose File

Current Brochure: CBH_Flyer_expanded_in_color.pdf

Delete

➕ Save   ➕ Save and Next ➡

- **Near-real-time availability**
  - ➤ **Facility personnel engagement**
    - ➤ **Outpatient updates = 94 days**

UPDATING
TREATMENT SLOTS

UPDATING TREATMENT SLOTS

- List multiple treatment types
  - Personnel engagement
    - Residential Updates = every 7 days

REQUESTING PUBLICATION

- ## Active engagement = facility visibility
  - ➢ Clients locate available near-real-time treatment options using matching search criteria

Basic Information

License and Accreditation

Addresses

Contact Information

Facility Type

Hours and Availability

Facility Personnel

Payment/Insurance

Facility Policies

Service Details

Outpatient Services 🔔

Residential Services

Publication ⬅ 🔔

Delete Facility   Clone Facility

A Clone Day

🏠 Dashboard   👁 Preview   ☰ Update History

Status: Not Published ⬅

Publication - You're almost done! ⬅

When a facility is 'published' it will appear on the Find Help Now list of facilities.

Your last residential update was 09/14/2021 by Danita Coulter ⬅

Your last outpatient update was 11/04/2020 by Danita Coulter ⬅

Publish   🚫 Pause Update Requirements   Archive

✔ Finish and Return Home

LET'S DISCUSS PARTNERSHIPS

- Audience-specific instructional one-pagers

- Interactive links on stakeholder resource pages

- Inclusion of FindHelpNowKY.org in professional training curriculum

- Integration with entities such as prescription drug monitoring programs

- Kentucky Cabinet for Health and Family Services' KASPER—Kentucky All Schedule Prescription Electronic Reporting

- Collaboration with hospitals to include an educational one-page resource document in the patient discharge education system

  o KRAMES On-Demand

ADDITIONAL RESOURCES

FindHelpNowKY.org for Healthcare Providers
Watch later   Share
Watch on ▶ YouTube

Technical assistance needed with registering as a provider on the website?

Send emails to:
mail@findhelpnowky.org or
Danita.Coulter@uky.edu

Data Request

SEND REQUEST FOR
KIPRC DATA

KIPRC_DATA_REQUEST@L.UKY.EDU

Include all pertinent information for the request.

Data requests typically take up to two weeks to complete.

We will contact you at the email address you provided to confirm we have received your request and with any additional questions.

FindHelpNowKY.org was created by the Kentucky Injury Prevention and Research Center (KIPRC), as a bona fide agent for the Kentucky Department for Public Health in partnership with the Kentucky Office of Drug Control Policy, the Kentucky Department for Behavioral Health, Developmental and Intellectual Disabilities, and Operation UNITE.

findhelpNOWky.org

KIPRC
KENTUCKY INJURY PREVENTION
AND RESEARCH CENTER

Kentucky
Opioid
Assistance &
Resource Hotline
(800) 854-6813
KYOARHotline.com

Kentucky Public Health
Prevent. Promote. Protect.